



FREE ON-DEMAND TRANSPORTATION IN MONTPELIER

HOW TO RIDE

There are three ways to book a ride:



Use the **MyRide by TVT** app to book your ride.



Go to <https://myridebytv.t.app.ridewithvia.com> and book your ride online.



Call us at **802-223-7287**, Monday-Friday, 7:45 am–4:30 pm or visit the Montpelier Transit Center to talk with staff.

1) One-time Registration

Register through one of the above ways. You can enter ADA mobility needs in the app. Call the office if you have other needs, such as hearing or vision support.

2) Reserve Rides

You can schedule rides 15 minutes to 30 days ahead of time. If you book more than a day ahead, you will get a 15-minute pickup window. This may change a little to fit other riders.

Service and availability may change depending on demand.

3) Ride

You will get a call or text on your phone when your ride is on the way. You can also track your ride in real time in the MyRide by TVT app.

- **Get picked up nearby:** You will be picked up at your location or the nearest safe pickup spot.
- **Share your ride:** You may ride with other people going the same way.
- **Arrive at your destination:** Vehicles drop you off as close as possible to your requested location.

MYRIDE ZONES

MyRide by TVT is a rider service you can book ahead of time inside the white zone shown on the second page.

Downtown Walk Zone: For safety reasons, TVT has set up a walk-only area around State Street and Main Street. If your trip starts or ends in this zone, you may need to walk to or from a nearby pick up spot to meet you ride.

Riders who cannot walk to the nearest pickup spot can tell staff when booking by phone. App users can add a note for the driver.

Year-Round Closure Zone: These streets and neighborhoods are not open to MyRide vehicles because of steep roads, narrow width, or poor conditions,

Winter Closure Zone: These streets and neighborhoods are not open to MyRide vehicles during the winter.








Rides are provided on wheelchair-accessible vans.

You will have 2 minutes to get on after your ride arrives.

For the best rider experience, download the [MyRide by TVT](#) app today!

MyRide in Montpelier

-  MyRide Zone
-  MyRide Limit
-  Downtown Walk Zone
-  Year-Round Closure Zone
-  Winter Closure Zone

