

ANNUAL REPORT
JULY 2021 – JUNE 2022

**HELPING
COMMUNITIES**

**SUPPORTING
FAMILIES**



OUR MISSION

Tri-Valley Transit's mission is to enhance the economic, social, and environmental health of the communities we serve by providing public transportation services for everyone that are safe, reliable, accessible, and affordable.



TOM BURGOS
TVT BOARD CHAIR

INSIDE EACH TRIP WE PROVIDE IS A STORY OF SUPPORT

to the community, a family, and an individual. Whether we bring a teenager to school, a nurse to work, or a patient to their cancer treatment, that ride offers a family peace of mind, financial help, or critical access to services that makes their lives a little easier, their community more accessible and the world a better place.

I thank all of our staff, volunteers, community partners, and supporters for their role in providing these vital services, and hope you will join me in making a donation to support our mission.

LATELY WE'VE SEEN MANY MORE YOUNG PEOPLE USING TVT BUSES

to get to and from school, access community programs, and get home after extracurricular activities.

It's exciting to see a "new generation" of public transit users, but what makes us even happier is that we know each child on a TVT bus means there's one more family getting the support they need from us.

Our buses allow parents to send their child to a school that's best for them, give people the opportunity to go to work knowing their child is safe, and let families save money by using transit instead of their car. It's times like these we know that our services mean more than just giving someone a ride.

JIM MOULTON
TVT EXECUTIVE DIRECTOR



All the drivers are wonderful and patient with our sing-alongs, we wouldn't be able to do this without you! The folks at TVT are the best. I am ecstatic, elated, and just plain happy.

SIMON, MIDDLEBURY AREA LAND TRUST YOUTH PROGRAMS

I am enclosing a donation on behalf of my father, David. For several years, dad regularly used TVT for bi-weekly rides to dialysis. He was so grateful for the service you provided and developed many meaningful relationships with a myriad of drivers. Thank you.

NANCY

I am a parent of a student that rides your bus from Rochester, Vermont to Sharon Academy. Thank you for the work that you all do. It is so important to our family to allow my child the education she is getting. We tried several other schools and struggled so much, but going to Sharon has been a blessing.

ANJANETTE



It was a pleasure to ride with your volunteer driver. Your service is much needed and appreciated. Thank you!

ELAINE M

IN THE WORDS OF OUR RIDERS

It is so nice to not have to drive myself and the drivers are all fantastic. I filled my car with gas two weeks ago and since I've been taking the bus I haven't had to put gas in it since. Thank you so much!

SANDY C

Our daughter has been riding from Middlebury to Shelburne. It's been transformative for her (and us) to have TVT in our lives. Thank you for all that you do in support of sustainable, community, mass transit for Vermont.

REBEKAH

They couldn't treat me any nicer if I were their own grandmother.

CONNIE

Ed and I especially appreciate the wheelchair accessible transportation for all of his medical appointments. But also the transportation to our towns – especially of all the 22 years I rode to work at Middlebury College and the friendships I've made over the years with you folks. Thank you.

IRENE B

FAMILY SUPPORT

HELPING YOUNG PEOPLE GET AROUND THEIR COMMUNITY SUPPORTS FAMILIES BY:

- ✦ Providing access to vital after school programs
- ✦ Allowing families to make educational choices that best meet their needs
- ✦ Offering peace of mind to caregivers that have to work when their children get out of school

For students from rural Vermont, educational choices can be limited by a family's transportation options. Through the creation of this partnership with Tri-Valley Transit, we see students attend our school each year who absolutely would not be able to do so without this vital resource driving through their towns.

ANDREW LANE
THE SHARON ACADEMY,
DIRECTOR OF THE MIDDLE SCHOOL



The Teen Center is open after school every day to give teens a safe space where they can be themselves while enjoying a relaxed social environment with friends and good food. Many teens ride TVT buses that offer a warm and safe way to get to the center without worrying about weather and crossing busy streets. Some of our staff interns rely on the bus to come to the Teen Center where they provide support to participants. TVT buses are a huge asset to young people in our community.

LINDSEY FUENTES-GEORGE
MIDDLEBURY TEEN CENTER,
EXECUTIVE DIRECTOR





ART AND LETTER BY RED CEDAR SCHOOL STUDENTS

11/18/22

Dear Tri Town Bus
Thank you for Taking us
up and back from school. I always
feel safe in the bus and I take
a lot of stress off my Parents
Thank you for helping us
get to school and back.
Your bus is very nice and
soothing as I sit in your
cozy seats. You are very nice
taking up Your own time in
helping us to school and back.
Again thank you.

Max

Thank you for driving us to Middlebury.
We are so lucky to have you in the
world. You are awesome.

MATTY, RED CEDAR SCHOOL STUDENT

IN THE PAST YEAR, TVT HAS SUPPORTED FAMILIES BY PROVIDING
9,802 TRIPS LOCAL SCHOOLS AND
TO AND FROM YOUTH PROGRAMS



Tri-Valley Transit's Dial-A-Ride program uses drivers from the community who volunteer their time and are reimbursed for the miles they drive in the program.

***“IT MAKES ME
HAPPY TO BE
WITH THEM!”***

In the past year, 35 volunteers, supplemented by professional drivers using wheelchair accessible buses when needed, provided almost 60,000 rides to residents in our Addison, Orange, and Northern Windsor County service area.

Esther Weissberg, mother of TVT's own Gina Tindall, relies on the Dial-A-Ride program to get her to medical appointments and to Project Independence, an adult day center in Middlebury. She is a frequent rider, with volunteer drivers picking her up as many as four times a week and she loves every minute she spends riding with them to her destinations. "Riding with the volunteers is the best part of my day!" Esther exclaimed. "They are the nicest people. I have so much fun with them, talking about stuff and listening to music."

Without TVT, Esther would be stuck. "I don't drive anymore. My two daughters work full time and aren't always available to give me rides," she said. Gina echoes her appreciation for TVT, "I love being able to help my mom, but having TVT bring her to appointments is a huge benefit to our family. I don't know what we would do without that help."

While connecting our neighbors to the vital services they need is the reason for the Dial-A-Ride program, Esther proves that the journey can be even better than the destination. "I love the drivers so much. It makes me happy to be with them!"

“RIDING THE BUS WAS AN ENRICHING EXPERIENCE...”

Tri-Valley Transit commuter routes provide many thousands of rides each year that help people get to and from work. Some commuters don't own a vehicle and rely on public transit; others choose to ride to save money, lessen their environmental impact, or just for the fun of it!

Diane Sherman rode the River Route Commuter to work at Dartmouth-Hitchcock Medical Center for a decade before her recent retirement. What does she miss most about going to work? Riding the bus!

Diane started riding after hearing a report about the dangers of driving while tired and thought taking the bus would be a safer choice, but soon found the unexpected benefit of forming her “Bus Family”. Diane appreciates the money she saved by leaving her car at home, not having to drive in bad weather, and convenience of a relaxing trip to work, but nothing mattered as much as meeting neighbors, developing close bonds with people she wouldn't have met if not for the bus, and seeing the support TVT's drivers provide to riders and the community.

“Riding the bus was an enriching experience, much different from a big city where you're worried about pick-pockets.” she said, “Talking to people about our families, hobbies, and interests outside of work rounded out my life.”



**“Talking to people
about our families,
hobbies, and
interests outside
of work rounded
out my life.”**

TVT TEAM

STAFF

Deborah Allen
Julie Allen
Dick Allen
Wanda Belyea
David Bennett
Ron Benson
Craig Bingham
Scott Bougor
Jean Bulger
Amy Buxton
Kirk Chandler
Roger Cloutier
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Dino Jandric
Jasmin Jandric
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Sally King
Robert Liberty
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Angela McCluskey
Hilary Messier
John Montgomery
Randy Moore
Bill Morgan
Chris Morris
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George Otis
Laura Paige
Lucian Pickett**

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Ervin Ricker
Wayne Satre
Chris Scherer
Robin Seguin
Penny Shortt-Newton
Missy Smith
Doug Sprague
Lee Sprague
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Brian Sullivan
Maggie Surprenant
Steve Suter
Bonnie Swan
Kirstie Thompson
Brian Tillotson
Gina Tindall
Val Wild
David Wilson

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Monica Schaner
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Paul Kendall
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George Phillips
Chuck Pollard
Anne Silloway
Ken Smith
Heidi Thunberg
Jack VanHoff
Richard Wacker
Joanna Watterson
Jeff Worcester

* retired

** deceased



This past spring, TVT lost a valuable member of the team in Lucian Pickett. Lucian was a good employee, a good colleague and most of all a good man. He loved his job at TVT and he is terribly missed by us all.

SUPPORTIVE EMPLOYER

Tri-Valley Transit is proud to have a number of veterans, former military personnel, and National Guard members on staff, including TVT/Addison mechanic, John Montgomery, who nominated TVT for recognition by the Vermont employer Support of the Guard & Reserve (ESGR) Committee. ESGR chose to recognize TVT with multiple awards, including:

- ◆ **PATRIOTIC EMPLOYER AWARDS** for “efforts made to support citizen warriors through a wide range of measures including flexible schedules, time off prior to and after deployment, caring for families, or granting leaves of absence if needed.”
- ◆ **ABOVE AND BEYOND AWARD**, recognizing “employers at the local level who have gone above and beyond the legal requirements of the Uniformed Services Employment and Reemployment Rights Act by providing their Guard and Reserve employees additional, non-mandated benefits.”
- ◆ A Vermont State Nomination for the prestigious **SECRETARY OF DEFENSE EMPLOYER SUPPORT FREEDOM AWARD**, “the highest recognition given by the U.S. Government to employers for their outstanding support of employees serving in the Guard and Reserve.”

John was activated for full time Guard duty in 2022 to provide support at Camp Johnson in Colchester with his guard unit. At that time, he knew it would take him away from work for an extended period. With pressures of added travel time, divided commitments, and less time to spend with his family, John was grateful to know TVT would support him while he was away from work.



TVT Executive Director, Jim Moulton (center) signing a Statement of Support of Guard & Reserve Members

“It is truly special to be thanked for simply doing what we feel is right. All the thanks should really be going to Guard and Reserve members that are ready to serve at a moment’s notice.”

JIM MOULTON, TVT EXECUTIVE DIRECTOR

WITH OUR DEEPEST GRATITUDE

INDIVIDUAL DONORS

Anonymous	Karen Brown	Rita & John Elder	Lois Kaufman	Joel Miller	Fran & Spence	Susan Sytsma
Harold Allen	Marcia & Dick Brown	Dwight Everest	Constance Kenna	Ron Miller	Putnam	John Thompson
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		Linda Johnson		Opal Proctor	Kathleen Sullivan	
		Maureen & Francis Kane		Michael Provencher		

TVT GRATEFULLY ACKNOWLEDGES OUR MANY GENEROUS DONORS.

SPONSORING ORGANIZATIONS & FOUNDATIONS

Addison County Home Health & Hospice
Addison County Regional Planning
Age Well
American Legion Post #19
Bugbee Senior Center
Central Vermont Council on Aging
Clara Martin Center
Cottage Hospital
Counselling Service of Addison County
Dartmouth College
Dartmouth-Hitchcock Medical Center
Elderly Services, Inc.
Gifford Adult Day Program
Gifford Medical Center
Go! Vermont
Granite United Way
Middlebury College
National Life Group Foundation
North Branch School
Oxbow Senior Independence Program
RACDC

Sharon Academy
Springfield Adult Day Program
The Jack & Dorothy Byrne Foundation
Thetford Academy
Thompson Senior Center
Two Rivers
Ottauquechee Regional Commission
United Way of Addison County
Upper Valley Services
VT Agency of Transportation
VT Community Foundation
Wells River Savings Bank
WRJ Public Health Services

BUSINESS SPONSORS

Bristol Financial Services
Carroll, Boe, Pell & Kite, P.C.
Co-Operative Insurance
Efficiency Vermont
Forth & Goal Sports
Frog Hollow Bikes
Gillespie Fuels & Propane
Middlebury Eye Associates

Monument Farms
Newmont Farm
Renaissance Development Corp.
Vermont Department of Health
White River Valley Supervisory Union

MUNICIPAL SPONSORS

Addison
Bethel
Bradford
Braintree
Bridport
Bristol
Brookfield
Chelsea
Corinth
Cornwall
Fairlee
Ferrisburgh
Granville
Hancock
Hartford
Hartland
Hinesburg
Leicester
Lincoln
Middlebury
Monkton

New Haven
Newbury
Orwell
Panton
Pittsfield
Randolph
Ripton
Rochester
Royalton
Salisbury
Sharon
Shoreham
Starksboro
Stockbridge
Thetford
Topsham
Tunbridge
Vergennes
Vershire
Waltham
West Fairlee
Weybridge
Whiting

Those listed include support given between 7/1/21 and 12/31/22. We apologize for any names that may have been inadvertently omitted.

For information about additional ways of giving such as bequests and/or yearly required IRA and other distributions call our Community Relations Manager, Mary-Claire Crogan, at 802-388-2287.

Candid (formerly Guidestar) has recognized TVT as a "Gold Seal" organization earning the trust of donors.



YOUR FINANCIAL SUPPORT MATTERS!

Each \$1 contributed allows us to unlock government grant funds - \$4 for service operation or \$9 for new buses.

SUCCESS!

IN THE PAST YEAR, TVT HAS DEVELOPED...

BETTER CONNECTIONS

- ◆ With Amtrak expanding in Vermont, TVT added bus stops that now include train stations in Randolph, Middlebury, and Vergennes

MORE SERVICE

- ◆ Added trips between Middlebury and Burlington
- ◆ Expanded hours and reach of Bradford Circulator
- ◆ Expanded partnerships with local schools, organizations and businesses including Vermont Commons School, Special Needs Support Center, and White River Valley Supervisory Union

PASSENGER AMENITIES

- ◆ By providing Wi-Fi on select commuter routes with more to come
- ◆ Plans in place to expand bus stop shelters in local communities

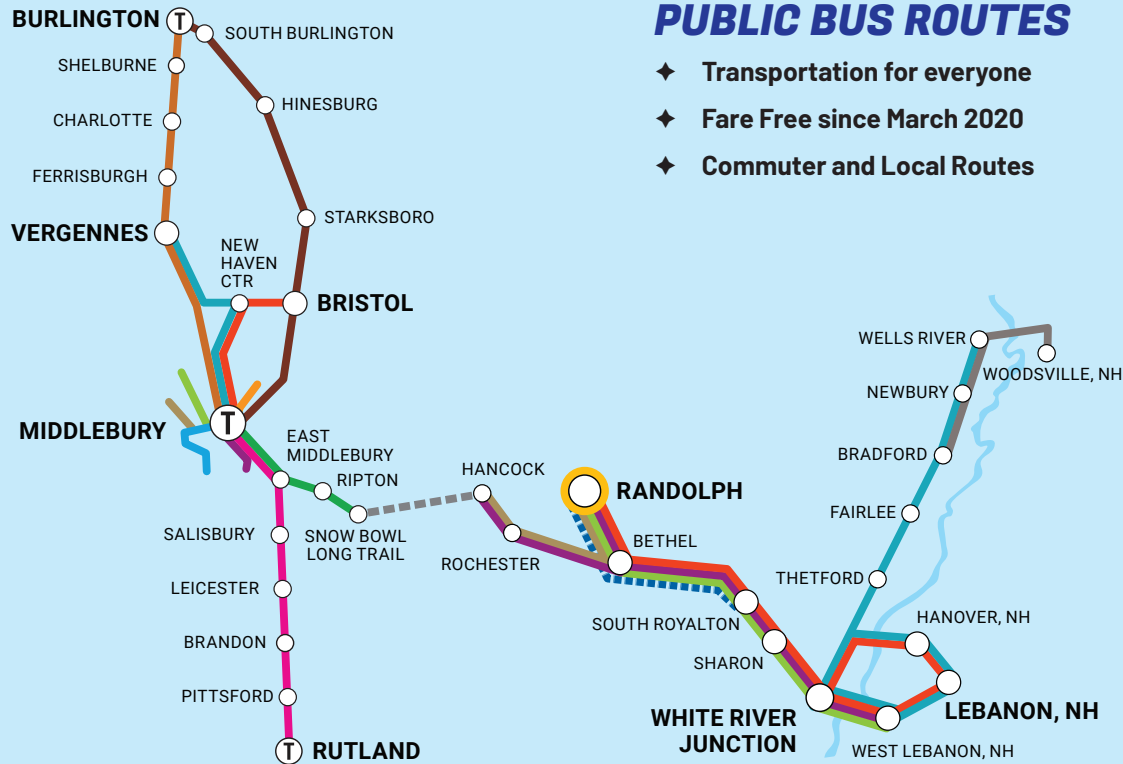


LOOKING AHEAD...

TVT IS WORKING ON

- ◆ Improving facilities to maximize performance and create better rider experiences
- ◆ Planning and implementing microtransit projects (*more on next page!*)
- ◆ Testing new bike racks to accommodate more transportation options
- ◆ Strengthening and developing community partnerships

PROGRAMS & SERVICES

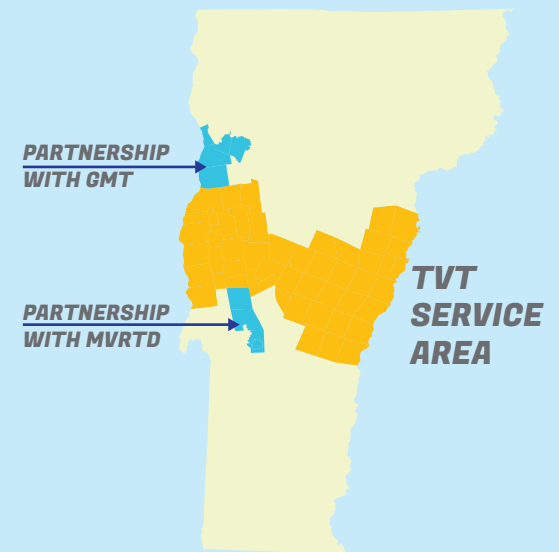


PUBLIC BUS ROUTES

- ◆ Transportation for everyone
- ◆ Fare Free since March 2020
- ◆ Commuter and Local Routes

DEMAND RESPONSE

- ◆ E&D: Older Vermonters and People with Disabilities
- ◆ NEMT Medicaid Transportation
- ◆ Recovery & Job Access
- ◆ Rides to Wellness



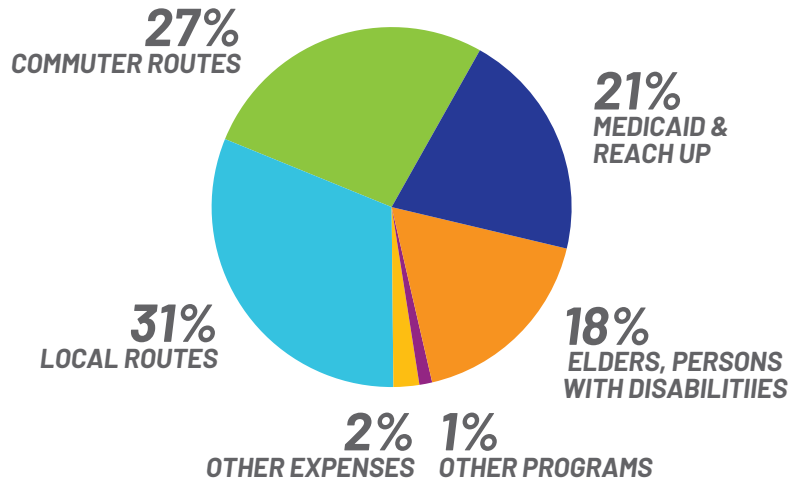
TVT is exploring the addition of microtransit service in our regions. Microtransit combines the flexibility of getting a ride when you need it with the availability of public routes!

- ◆ Anticipated launch in Middlebury in 2023
- ◆ Feasibility studies are underway in Orange/N. Windsor Region

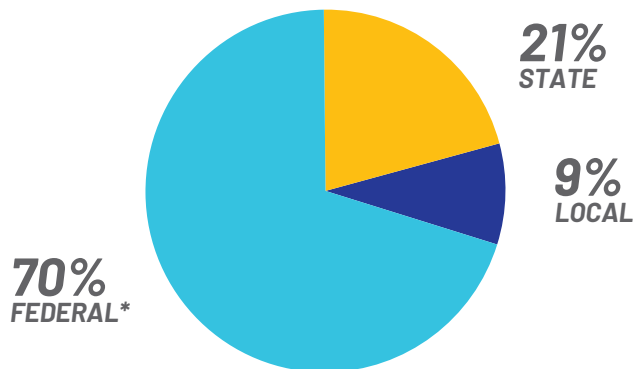
MICROTRANSIT

DOLLARS AND CENTS

FY22 OPERATING EXPENSES



FY22 OPERATING FUNDS



* COVID related funding provided an increased percentage of federal support in FY22

FINANCIAL RESULTS †

	FY20	FY21	FY22
Unrestricted Revenues	\$5,685,830	\$5,890,034	\$5,942,187
Operating Expenses	\$5,421,018	\$5,536,645	\$5,735,096
Net Unrestricted Operating Income	\$264,812	\$353,389	\$207,091
Designated by Board for Operating, Capital, Planning Reserves‡	\$200,000	\$300,000	\$173,000
Undesignated Unrestricted Operating Income	\$64,812	\$53,389	\$34,091
Capital Investments	\$804,842	\$3,409,054	\$1,304,722
Funded with Grant	\$694,892	\$3,065,350	\$1,173,595
Funded with Local Match	\$109,950	\$343,704	\$131,127
Net Assets Without Donor Restrictions (Including Property & Equipment)	\$1,066,352	\$1,469,600	\$1,983,615
Net Assets With Donor Restrictions (Including Property & Equipment)	\$5,616,215	\$8,115,931	\$8,129,998
Total Net Assets	\$6,682,567	\$9,585,531	\$10,113,613

† Audited financial statements available upon request.

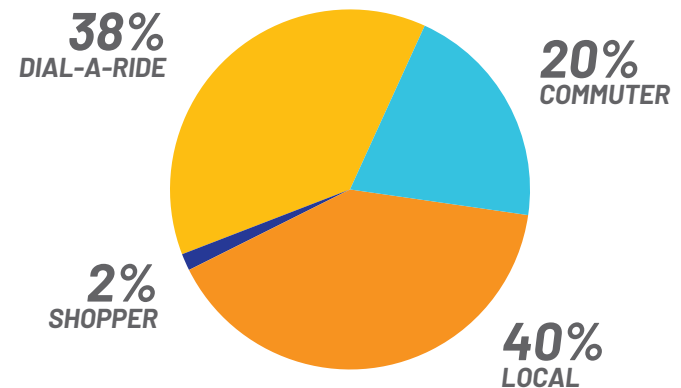
‡ In FY21, the Board implemented an "Operating Reserve Policy" to safeguard the Organization's ability to maintain operations during times of unanticipated expenses or loss of revenue. The reserve is approximately 1 month of average budgeted expenses and up to 10% of the average annual capital replacement budget. The current operating reserve is \$500,000. Additionally, \$173,000 has been set aside to safeguard local match funds raised for approved capital and planning expenses and funding but will be purchased or incurred in a subsequent fiscal year.

RIDES BY THE NUMBERS

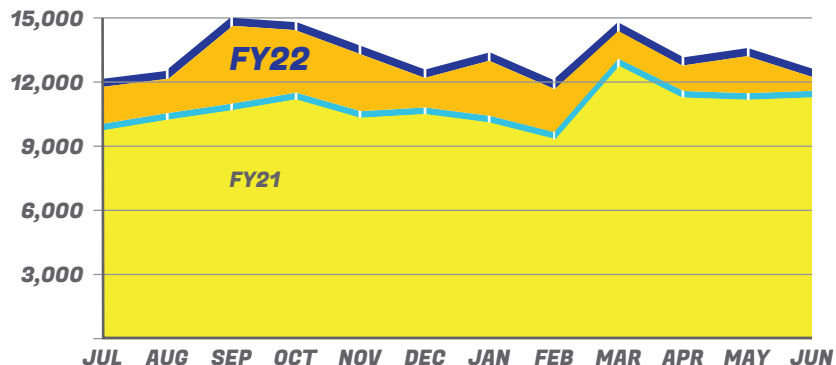
TRI-VALLEY TRANSIT PROVIDES

- ◆ Local & Shopper Routes to help people access nutrition resources, medical appointments, shopping, work, and social activities
- ◆ Commuter Routes to allow people get to work, school, and job training programs
- ◆ Dial-A-Ride services that offer trips by accessible buses or volunteer drivers to Medicaid eligible riders, people with disabilities, older Vermonters, and people in recovery.
- ◆ Support to local community activities, including:
 - Randolph Independence Day Parade
 - Chandler New World Festival
 - Senior Center access and excursion trips

TOTAL RIDERSHIP BY TYPE



TOTAL RIDERSHIP BY MONTH



158,302
TOTAL RIDES PROVIDED IN FY22

TRI-VALLEY TRANSIT

297 CREEK ROAD

MIDDLEBURY, VT 05753

Nonprofit Org
US POSTAGE
PAID
Middlebury, VT
Permit No. 177



HOW CAN YOU SUPPORT LOCAL PUBLIC TRANSIT?

RIDE

The best way to ensure continued availability is to use the service.

DONATE

Each \$1 contributed allows us to unlock government grant funds - \$4 for service operation or \$9 for new buses.

ADVOCATE

Tell your neighbors how important services are – speak up at your town meeting!

VOLUNTEER

Volunteer to drive neighbors in need, petition your town for funding, or support outreach activities.

trivalleytransit.org info@trivalleytransit.org 802-388-2287

