

**Questions from vendors for
Tri-Valley Transit Microtransit Software RFP, Middlebury, Vermont**
(TVT's responses are highlighted)

1. Can TVT confirm the number of vehicles for this project? **4 vehicles at peak service time (see table below).**

Days	Service area	Hours of Service	Vehicle(s)	Svc type
Saturday	All of Middlebury	10am - 4pm	1	dev-fixed
Saturday vehicle total				1
M-F	Hannaford	7am - 6pm	1	dev-fixed
M-F	Hannaford expansion (X Bus for after school capacity)	2:05pm - 4:05pm	1	dev-fixed
M-F	Microtransit Zone Vehicle A	7am - 6pm	1	micro
M-F	Microtransit Zone Vehicle B	7am - 11:30am BREAK 1:30pm to 6:00pm	1	micro
Weekday vehicle total				4
Annual Revenue Hours			8728	

And is an increase in the fleet size anticipated? **No.** If yes, by how many vehicles? **N/A**

2. Can TVT please share the budget for this project? **Service hours are level with current service, 8728 revenue hours for all Middlebury Shuttle Bus (MSB) services annually.**
3. Can the vendors send the pricing in their own format in addition to the format provided by TVT? **We prefer the pricing in the format we provided.**
4. Please clarify:
 a. If the pricing should be included in the technical proposal or should it be sent separately? **Yes.**
 b. For submission, should the proposal be emailed to Jim Moulton and to Angela McCluskey? **Both.**
5. Can TVT clarify if there is a DBE requirement for this project? **This procurement is subject to a DBE requirement.**
6. Can TVT please extend the submission deadline to allow vendors to provide more responsive and informative proposals? **We cannot extend the deadline.**
7. Is TVT open to proposals that do not integrate with vendor ride scheduling software if the alternate solutions provide the same functionality? **Yes.**
8. How many funding sources will TVT be looking to track/charge to?
2 funding sources:
Medicaid (medical/dental/pharmacy/counselling trips only), and
E&D (medical or social trips)
9. Can TVT elaborate on what it envisions for eligibility tracking within the software?
Are you enrolled in Medicaid with medical transportation benefits? Y/N
If YES, Is this a medical, dental, pharmacy or counselling trip? Y/N

If YES, track as billable to Medicaid.
If NO, do not track as Medicaid billable.

Are you aged 60 or older or living with an ADA disability? Y/N
If YES, track as billable to E&D.
If NO, do not track as E&D billable.

*The Medicaid question must come before the E&D question in the decision matrix. We are contractually required by the state to use Medicaid as the primary billing source for medical trips if individuals have eligibility in both programs.

10. Does TVT currently complete paratransit eligibility assessments in-house? **Yes.**
11. Would TVT be open to considering flexible pricing models that aren't contained exactly within the provided pricing matrix? **Don't know what this means?**
12. Will TVT allow respondents to submit additional/supplemental pricing materials in addition to filling out the provided pricing matrix? **Don't know what this means?**
13. Due to the upcoming holidays, we respectfully request a two-week extension of the submission deadline to February 3, 2023. **We cannot extend the deadline.**
14. In the long-term, is TVT open to allowing the participation of additional agencies or vehicles to join the contract so as to enable the most competitive pricing and take advantage of economies of scale? The additional communities would pay into the service and may help expand the service coverage. **TVT has been instructed to seek its own vendor solution.**
15. Does Tri-Valley Transit operate your own services (e.g., are your drivers all full-time Tri-Valley Transit employees) or do you subcontract out your vehicle operations to a third-party operator? **TVT Drivers are our full/part time employees.**
16. As part of this procurement, are you looking for a MaaS journey planning solution as well as just on-demand transit? Does Tri-Valley Transit currently work with any MaaS providers like Transit App? **Only on-demand transit is needed for the scope of this project. For the portions of MSB service that will remain deviated-fixed (Saturday MSB and weekday MSB Hannaford), there is already Transit App functionality.**