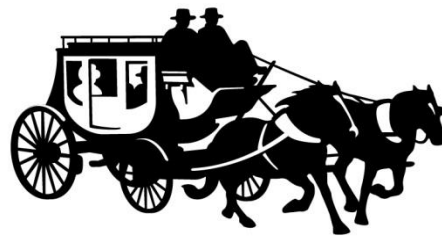


I-89 Corridor Public Input

April, 2017



STAGECOACH

Current 89er

AM ROUTE												
1	2	3	4	5	6	7	8	9	10	11	12	1
Stagecoach Depot	Randolph P&R (Exit 4)	Clifford Building, Bethel	Sharon P&R (Exit 2)	VA Hospital	DHMC, Heater Road	DHMC, Colburn Hill	DHMC, East Entrance	Valley Road, Hanover	Maynard, Hanover	Parkhurst, Hanover	Greyhound	Stagecoach Depot
				T	T		T	T	T	T		
5:40	5:50	6:05	6:20	-	6:48	6:53	6:55	7:02	7:05	7:07	7:30'	-
5:55	6:05	6:20	6:35	6:55	7:13	7:18	7:20	7:27	7:30	7:32	7:52'	-
6:20	6:30	6:45	7:00	7:20	7:38	7:43	7:45	7:52	7:55	7:57	8:15	9:00

PM ROUTE												
1	12	10	13	14	8	7	6	5	4	3	2	1
Stagecoach Depot	Greyhound	Maynard, Hanover	The Hop, Hanover	Berry Field House, Hanover	DHMC, East Entrance	DHMC, Colburn Hill	DHMC, Heater Road	VA Hospital	Sharon P&R (Exit 2)	Clifford Building, Bethel	Randolph P&R (Exit 4)	Stagecoach Depot
		T	T		T			T				
R	3:15	4:05	4:08	4:10	4:18	4:20	4:15	4:40	4:55	5:10	5:25	5:35
-	4:05	4:35	4:38	4:40	4:48	4:50	4:55	5:10	5:25	5:40	5:55	6:05
-	4:40	5:05	5:08	5:10	5:18	5:20	5:25	5:40	5:55	6:10	6:25	6:35

Identified Issues with current Service

- One Directional- AM southbound service ends in WRJ; PM northbound starts in WRJ
- There is no mid-day service
- Service primarily provided to major employers but does not provide access to Human Service and State Agencies in the Upper Valley

Proposed 89er Schedule

	SOUTHBOUND																			NORTHBOUND								
	Exit 4 Randolph PR	Randolph Depot	White Church, Bethel	Exit 2 Sharon PR	VA Hospital	King Arthur / The Haven	DHMC Heater Road	DHMC Colburn Hill	DHMC East Entrance	Centerra	The Hop (across)* T	Maynard Street T	Parkhurst	The Hop T	Berry Field House	DHMC East Entrance	DHMC Colburn Hill	Centerra	DHMC Heater Road	King Arthur / The Haven Prospect Street/State Offices	Courthouse / Amtrak	VA Hospital	WRJ Greyhound	Exit 2 Sharon PR	White Church, Bethel	Depot Apts Bethel	Randolph Depot	
	5:40	5:50	6:05	6:20	--	--	6:43	6:48	6:50	R (6:57)	7:02	7:05	7:07	--	--	--	--	--	--	R (7:15)	R (7:25)	--	7:30	R (7:45)	8:05		8:25	
	5:55	6:05	6:20	6:35	6:55 7:17	--	7:13	7:18	7:20	R (7:26)	7:27	7:30	7:32	--	--	--	--	--	--	R (7:40)	R (7:50)	--	7:55	R (8:10)	8:30		8:50	
	6:17	6:27	6:42	6:57	T	--	7:35	7:40	7:45	R (7:51)	7:52	7:55	7:57	--	--	--	--	--	--	R (8:05)	R (8:15)	--	8:25	R (8:40)	9:00		9:20	
AM	--	11:4 5	12:0 0	R	--	R	--	--	--	--	--	12:45		12:48	12:50	12:58	1:00	R	1:10	--	--	--	1:25	--	1:40	2:00		2:20
PM	--	3:10	3:25	R	--	R	--	--	--	--	--	4:05		4:08	4:10	4:18	4:20	R	4:30	--	--	--	4:45	--	5:00	5:10		5:30
	--	3:40	3:55	R	--	R	--	--	--	--	--	4:35		4:38	4:40	4:48	4:50	4:55	5:00	--	--	--	5:15	--	5:30	5:40		6:00
	--	4:10	4:25	R	--	R	--	--	--	--	--	5:05		5:08	5:10	5:18	5:20	R	5:30	--	--	--	5:45	--	6:00	6:10		6:30

Drop Off and Pick Up times at major employers unchanged

Reverse Commute added = MORE travel options all day

Mid-day service added

Centerra Park added

Proposed Improvements Summary (89er)

- ❖ ***Improves Connectivity with Advance Transit & Dartmouth Coach-***
89er am Trip #2 connects with 7:00am Dartmouth Coach Service to Boston. All a.m. and p.m. trips provide connectivity with Advance Transit's Orange and/or Green lines to provide access to West Lebanon.
- ❖ ***Added Mid-Day Service***
- ❖ ***Provides New Service to Centerra Business Park*** –Trips to operate via Centerra Parkway across NH 120 from the DHMC campus to accommodate requests from current riders.
- ❖ ***Provides New Service to Human Service Agencies and State Agencies in WRJ*** –Trips to operate via the State Complex and Route 5 (Hartford High School, The Upper Valley Haven, The Family Place, and King Arthur Flour) in White River Junction to accommodate requests from current riders.
- ❖ ***Reverse Commute Service*** –Adds AM northbound and PM southbound trips to the timetable to provide customers with more travel opportunities.

Current 89er North

AM ROUTE												
1	2	3	4	5	6	7	8	9	3	4	10	2
Stagecoach Depot	Randolph P&R (Exit 4)	CVMC	Berlin P&R (Exit 7)	Berlin Mall	DOL P&R (Exit 8)	National Life	Subway, Montpelier	Shaw's, Montpelier	CVMC	Berlin P&R (Exit 7)	Northfield P&R (Exit 5)	Randolph P&R (Exit 4)
5:50	6:00	6:24	6:28	R	6:37	6:42	6:49	6:51	7:00	7:05	7:16	7:35
												7:35
												VLS Shuttle
												7:55
												13

- Stop not available
T Transfer available

PM ROUTE												
13	1	12	11	2	10	4	6	7	8	9	3	5
VLS	Stagecoach	Gifford	VTC	Randolph P&R (Exit 4)	Northfield P&R (Exit 5)	Berlin P&R (Exit 7)	DOL P&R (Exit 8)	National Life	Subway, Montpelier	Shaw's, Montpelier	CVMC	Berlin Mall
5:02	5:05	5:17	5:23	5:38	5:48	5:56	6:01	6:08	6:10	6:18	R	6:23
												6:23
												6:47
												6:56
												1

- Service does not travel with peak demand
- There is only one morning and one evening run
- Service does not connect with the “Burlington Link”
- Cost is unsustainably high
- Ridership is unsustainably low
- VLS cut funding support due to low ridership and lack of desire from the community to access bus service

Proposed 89er North Schedule

	NORTHBOUND									SOUTHBOUND							
	Randolph Depot	Exit 4 Randolph P&R	VTC	Exit 5 Northfield P&R	Exit 7 Berlin P&R	Berlin Mall/CVMC	Exit 8 DOL P&R T	National Life BuildingT	State St @ Subway	Main St @ Shaws T	CVMC	Berlin Mall	Exit 7 Berlin P&R	Exit 5 Northfield P&R	Exit 4 Randolph P&R	VTC	Randolph Depot
AM	6:10	6:17	R	6:31	6:39	R	6:53	7:00	7:07	7:09	7:18	R	7:23	7:33	7:52	R7:57	R8:10
	6:50	6:57	R	7:11	7:19	R	7:33	7:40	7:47	7:49	7:58	R	8:03	8:13	8:32	R8:37	R8:50
PM	3:52	4:02	R4:06	4:16	4:24	R	4:38	4:45	4:52	4:54	5:03	R	5:08	5:18	5:37	R	5:51
	4:42	4:52	R4:56	5:06	5:14	R	5:28	5:35	5:42	5:44	5:53	R	5:58	6:08	6:18	R	6:25

T = Transfer to Link Express and local GMT routes

Arrival and departure times adjusted to meet the needs of people traveling to employment in Montpelier

2nd morning and evening trips added = more travel options & peace of mind for commuters

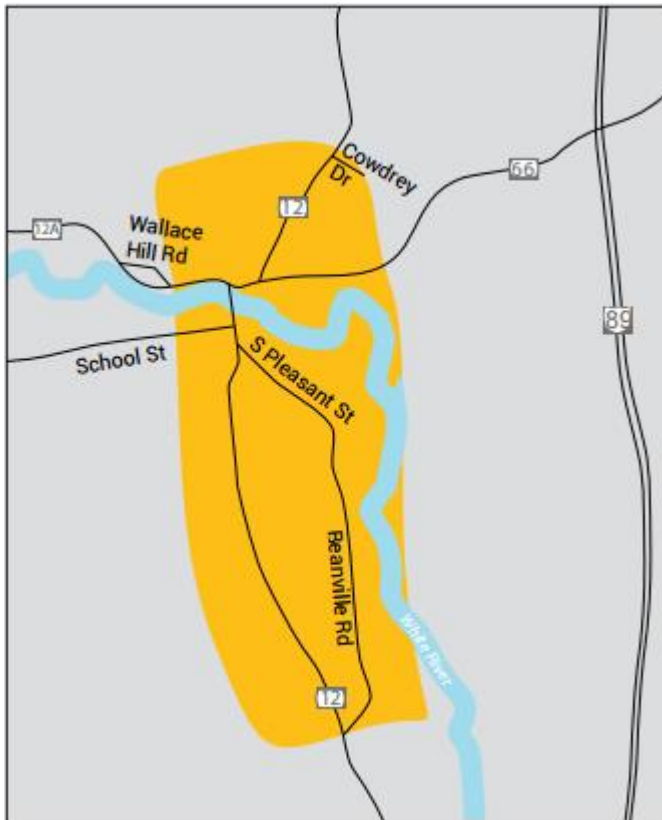
Adds National Life Building to the schedule

Connects with the Link to Burlington

Proposed Improvements Summary

- ❖ ***Improves Connectivity with Major Employers*** Passengers from the Randolph area will have access to and from major employers at the most popular start and end times to the work day
- ❖ ***Improves Connectivity with GMT*** Passengers from the Randolph area wishing to access the Burlington Link will have seamless access from our route to GMT's route in both directions
- ❖ ***Added Second A.M. and P.M. Trips*** Adding second morning and evening trips creates “psychological relief” associated with more options (i.e. if I miss bus 1, I can still catch bus 2). Additionally, it expands travel options for passengers
- ❖ ***Eliminates the VLS Shuttle Service*** We will work with the handful of passengers who are negatively impacted by the loss of regular fixed route. The funds that are freed up through this cut will be reallocated to create more service to meet the demand of the community (i.e. more passengers will get more rides so this is a more efficient and effective use of public funds)

Current Maxi Taxi



- ❖ Riders who live at frequently used bus stops do not like calling the office for every trip. They would prefer a fixed time point.
- ❖ Businesses with frequently used bus stops would also prefer a fixed time point because it is a drain on staff resources to call the office throughout the day to request rides for passengers.
- ❖ Time of service (9:30-3:30) excludes students and others from accessing the service.
- ❖ Cost is unsustainably high.
- ❖ Ridership is unsustainably low.
- ❖ Service area is excludes riders from Bethel.

Proposed “New Local Service”

Northbound													Southbound								Bethel Extension		
1	2	3	4	5	6	7	8	9	10	11	12	13	6	5	3	4	6	7	2	1	14	15	1
Shaw's	Gifford Medical Center / Joslyn House	Randolph Depot	Randolph Senior Center	Red Lion	Randolph House	Jacobs Court	Mobile Acres	RUHS/RTCC & Cowdrey Dr	Route 12 North to Peth Rd	Kingwood Medical Center	VTC / Randolph Center	Menig & Morgan Orchards	Across from Randolph House	Red Lion	Randolph Depot	Randolph Senior Center	Randolph House	Jacobs Court	Gifford Medical Center / Joslyn House	Shaw's	Depot Apts Bethel	Gifford Adult Day / Bethel Health Center	Shaw's
-	-	8:00	R	R	R	R	-	-	-	-	-	-	-	-	R	R	R	R	R	R	R8:50	9:00	-
-	-	9:00	R	R		R	R	9:30	R	R	-	-		9:45	R	R	9:47	9:51	R	10:00	10:30	R	11:00
-	-	9:45	R	R		R	R	R	-	R	10:00	R		10:15	R	R	10:17	R	R	10:30	-	-	-
		R10:35	R	R		R	R	11:00	R	R	-	-		11:15	R	R	11:17	11:21	R	11:30	12:00	R	12:30
AM	11:00	R	R	R		R	R	R	-	R	11:30	R		11:45	R	R	11:47	R	R	12:00	-	-	-
		R12:05	R	R		R	R	12:30	R	R	-	-		12:45	R	R	12:47	12:51	R	1:00	1:30	R	2:00
		R12:35	R	R		R	R	R	-	R	1:00	R		1:15	R	R	1:17	R	R	1:30	-	-	-
	1:30	R	R	R		R	R	2:00	R	R	-	-		2:15	R	R	2:17	2:21	R	2:30	R*	3:00	-
	2:00	R	R	R		R	R	R	-	R	2:30	R		2:45	R	R	2:47	2:51	R	3:00	-	-	-
	3:00	R	R	R		R	R	3:30	R	R	R	-		3:45	R	R	3:47	3:51	R	4:00	-	-	-
	4:00	R	R	R		R	R	R	R	R	4:30	R		4:45	R	R	4:47	R	R	4:50	-	-	-
	4:50	R	R	R		R	R	R	R	R	R	R	-	-	-	-	-	-	-	-	-	-	-

The New Circulator (Formerly the maxi taxi)

The Circulator will

- ❖ Create consistent, local service for **everyone**
- ❖ Expand bus service span including regular service to the Bethel area
- ❖ Expand bus service hours to 8am-4:50pm
- ❖ Connect with our 89er mid-day service for access to the Upper Valley
- ❖ Reduce the overall cost of service
- ❖ Create autonomy for transit dependent community members

Current Senior Center Bus Routes

- **Quintown Senior Center**
 - Seniors receive door to door service on Monday, Wednesday, and Friday to access meals at the senior center. On Friday's service is extended to provide access to shopping and medical services in Randolph or West Lebanon.
- **Chelsea Senior Center**
 - Seniors receive door to door service on Monday's and Thursday's to access meals at the senior center.
- **Royalton Senior Center**
 - Seniors receive door to door service on Tuesday's and Thursday's.
- **Thompson Senior Center (Woodstock)**
 - Seniors are picked up at Thomson SC and driven to West Lebanon 2x per month.

Identified Input with Quintown Schedule

- Current configuration takes 5 hours of driver time to deliver less than 1 hour of revenue service (time that passengers are riding the bus)
- Trip purpose is exclusive to the senior center- NOT open to the public
- The community has a desire to expand service to destinations such as Mac's, Gifford Health Center, Sandy's Book Store, and other destinations in the area

Proposed Timetable for the Quintown Area

Quintown Mon, Wed, Fri													
Randolph Depot	Depot Apts Bethel	Stockbridge Area Deviations	Mac's Rochester	Rochester/Hancock area Deviations	Gifford Health Center	Quintown Senior Center	Gifford Health Center	Rochester/Hancock area Deviations	Quintown Senior Center	Mac's Rochester	Stockbridge Area Deviations	Depot Apts Bethel	Randolph Depot
9:30	9:45	R	10:30	R	R	11:00	R	R	1:00	1:30	R	2:15	2:30

Creates new travel opportunities for EVERYONE between Randolph, Stockbridge, Rochester, and Hancock 3 days a week

Service is unchanged for seniors who want to access Quintown Senior Center

Randolph, Bethel, Stockbridge, Rochester, & Hancock Residents can access downtown Rochester for shopping, medical visits, grocery shopping or eating out

Provides access to grocery shopping and medical services

Identified Input with Chelsea Schedule

- Current configuration takes 5 hours of driver time to deliver less than 1 hour of revenue service (time that passengers are riding the bus)
- Trip purpose is exclusive to the senior center- NOT open to the public
- The community has a desire to expand service to destinations in Randolph such as Shaw's, Gifford Medical Center, pharmacies, and other downtown destinations
- There is a need for Randolph residents to access the Orange County Court House in Chelsea

Proposed Improvements for Chelsea

	Chelsea Area- Mon, Thu, Fri											
	Randolph Depot	Downtown Bethel	South Royalton Green	Orange County Parent Child Center	Chelsea Main Street	Chelsea Senior Center	Orange County Parent Child Center	South Royalton Green	Downtown Bethel	Shaw's	Gifford Medical Center	Randolph Depot
M	7:45 9:50 12:00	8:00 10:05 12:15	R - R		8:45 10:50 12:50	- 10:55 12:55		R R R	9:30 11:45 1:45	9:40 R11:55 -	R9:45 R -	9:50 12:00 2:00
Th	10:00 2:30	R R	- -		10:45 3:15	-		- -	R R	R -		11:30 4:00
F	7:45 9:50 12:00	8:00 10:05 12:15	R - R		8:45 10:50 12:50	- 10:55 12:55		R R R	9:30 11:45 1:45	9:40 R11:55 -	R9:45 R -	9:50 12:00 2:00

Creates new travel opportunities for EVERYONE between Randolph, South Royalton, Tunbridge, and Chelsea 3 days a week

Service is unchanged for seniors who want to access Quintown Senior Center

Randolph & Bethel Residents gain access downtown SoRo and Chelsea

SoRo, Tunbridge, & Chelsea Residents gain access to grocery shopping, medical services, and downtown experiences in Bethel & Randolph

Identified Input with Royalton Schedule

- Current configuration takes 5 hours of driver time to deliver less than 1 hour of revenue service (time that passengers are riding the bus)
- Trip purpose is exclusive to the senior center- NOT open to the public
- The community has a desire to expand service to destinations in Randolph such as Shaw's, Gifford Medical Center, pharmacies, and other downtown destinations

Proposed Improvements Royalton

Royalton - Bethel Tu, Thu																	
Randolph Depot		Joselyn House	Depot Apts Bethel	South Royalton Area Deviations	South Royalton Sr Ctr	Depot Apts Bethel	Shaw's Randolph	Gifford Medical Center	Randolph Depot	Randolph Deviations	Gifford Medical Center	Shaw's	Depot Apts Bethel	South Royalton Sr Ctr	South Royalton Area Deviations	Depot Apts Bethel	Randolph Depot
R	10:10	10:25		10:55	11:10	11:20	11:25	11:30		12:15	R12:20	R12:25	12:55		1:30	1:45	

Creates new travel opportunities for EVERYONE between Randolph and South Royalton 2 days a week

Service is unchanged for seniors who want to access Royalton Senior Center

Randolph & Bethel Residents gain access to grocery shopping, medical services, and downtown experiences in SoRo

SoRo Residents gain access to grocery shopping, medical services, and downtown experiences in Bethel & Randolph

Identified Input with Woodstock Schedule

- Trip purpose is exclusive to the senior center- NOT open to the public
- Current configuration takes 5 hours of driver time to deliver less than 2 hours of revenue service (time that passengers are riding the bus)

Proposed Improvements Woodstock

1st & 3rd Wednesdays

Randolph Depot	Downtown Bethel	Barnard General Store	Billings Farm	Downtown Woodstock	Bridgewater Mill Mall	Thompson Senior Center	VINS	Quechee Gorge	West Lebanon	West Lebanon	Quechee Gorge	VINS	Thompson Senior Center	Bridgewater Mill Mall	Downtown Woodstock	Billings Farm	Barnard General Store	Downtown Bethel	Randolph Depot						
8:00	8:20	8:35	(R)	8:55	(R)	9:05	9:15	(R)	9:35	(R)	9:40	9:55	11:15	11:30	(R)	11:35	(R)	11:55	12:05	(R)	12:25	12:30	12:55	1:10	1:25

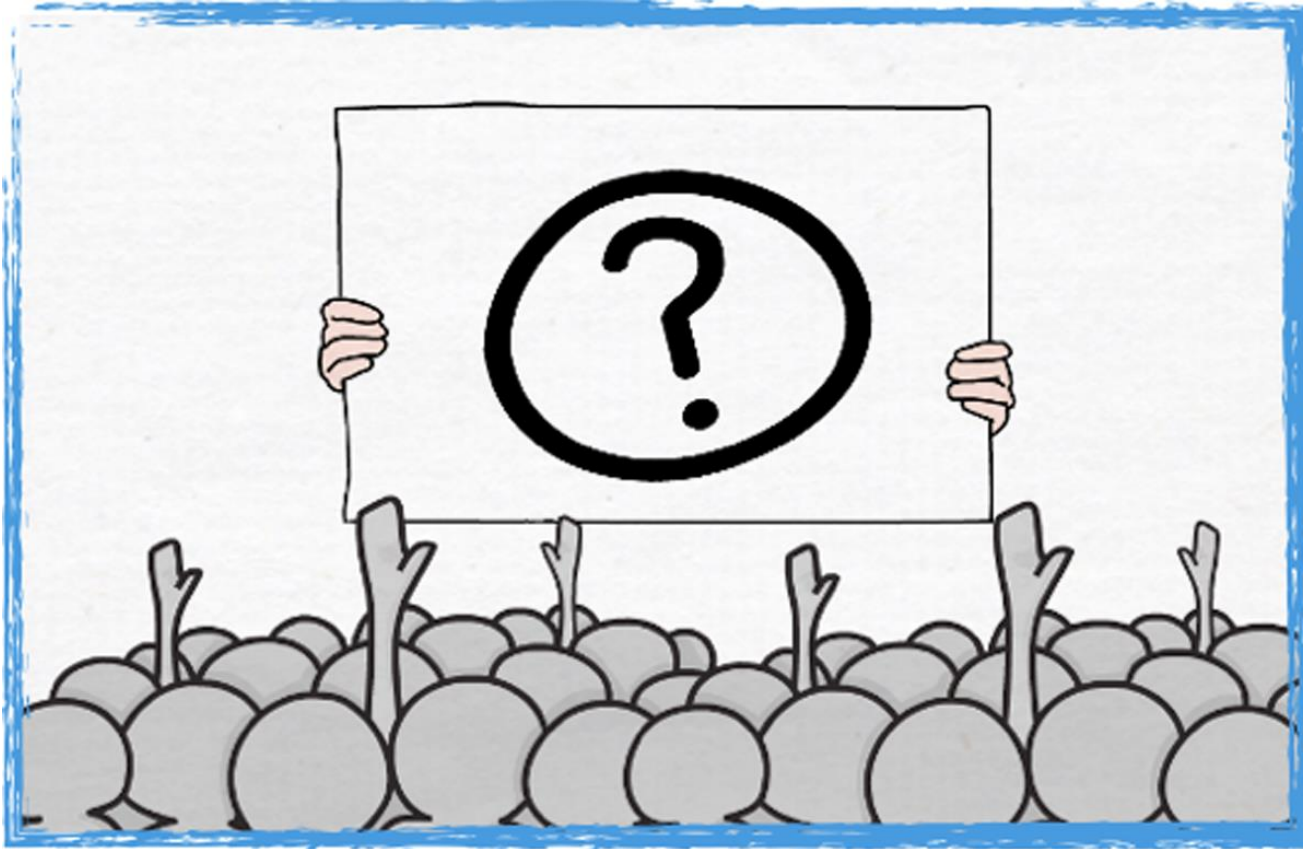
Creates new travel opportunities for EVERYONE between Randolph, Bethel, Barnard, Woodstock, Bridgewater, and Quechee twice a month

Service is unchanged for seniors who want to access Royalton Senior Center

Randolph, Bethel, and Barnard Residents gain access to day trips to Woodstock

Woodstock and Bridgewater Residents gain access to grocery and other shopping West Lebanon

Questions + Comments?



Thank You + Contact Us

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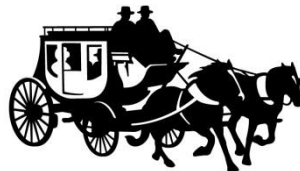
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